

## Spokesperson Crisis Response Speech

Good afternoon and thank you for coming. I am Christina Wieselthaler the CEO of Enviro SunCars Corporation and today I am standing in front of you because of the recent incidences that happened. I want to use the next few minutes to talk first of all about SunCars quality philosophy, secondly about our product recall and finally about how we have improved our quality control to ensure accidents such as in Austria and Turkey will not happen again.

SunCars is a company that stands for innovation and quality. Our customers value our high technology and design of our three different car models of solely solar powered cars. Even though we are a fairly new company our staff is one of the best and most experienced in the field of solar powered vehicles. Our technology has been researched, developed and tested over years. In 2011 SunCars received the Gree Car of the Year award which is based on environmental advancements but also quality and safety of the car. I am one of the first people who owned a SunCar and until now my own experienced never let me doubt the quality and safety of our products. I want that every single customer feels like that. Greenpeace is one of our production partners for design and solar panels and together we strive for continuous improvement. At the same time we from SunCars take the quality and safety of each of our cars very serious. I like to point out that first priority has been and will be safety. Unfortunately we do make mistakes.

At this point I want to say that I am deeply sorry for the accidents that happened and that our management - starting with me - was not more prescient and did not foresee what lay before us. I want to send my sincerest condolences to the families and friends of Jorg Fischer and Yusif Demir. I promise these families that I will do everything in my power to ensure that such a tragedy will never happen again. I know there is little we can do to ease the pain of a loved one but we support the Fischer family and Demir family with financial assistance and provide them with the option of professional trauma counselling. Once more I am so sorry from the bottom of my heart.

Through these accidents, we discovered that a gear box malfunction in our new models the SunCarSport and SunCarMax caused a blocking of the engine. Due to this

default we recall our coupe and sedan models with the serial numbers starting with 50546D5G6T to 555 46D5G6T world wide which may be affected. Customers can either bring their car to the local dealership or call them to arrange a car pick up from their homes in case of any safety concerns they may have. Where no local dealership is available the customer can contact the business from whom they purchased the car and arrange an appointment. We are confident that we have a fix for the problem and we will exchange the possible affected parts in every vehicle no matter if this vehicle is affected by this default or not. The actual repair on one car will take about 45 minutes and will last for the life of the vehicle. All the costs associated with the work will be covered by us.

Our existing customers will be serviced first and vehicles that have not yet been sold and need the repair will be addressed later. Furthermore, we have started shipping repair parts to dealers abroad and training them how to conduct the fix. We have also temporarily halted production of these models to focus fully on fixing this problem in the vehicles that are on the road but we plan to have all repairs done within 60 days. We will keep you updated on our website, facebook and twitter with what is happening now and in the future. People can call our 24 hours hotline for any question or concern they might have about SunCars. The number of our hotline for each country can be found on our website.

The default of the gearbox could have and should have been discovered earlier but through more adequate testing and design as well as increased investment in safety and testing we will prevent such defects in the first place. In addition before a new product will be released it has to be tested by one of SunCars staff every day over an extended period of time. In terms of recall decisions, management has to go through an additional quality control check to ensure responsible management decisions based on customer safety first.

SunCars Corporation is an innovative company that has customer safety as first priority. It is important to us that our customers feel safe when driving in one of our products. Until recently we have never faced customer safety concerns but I promise we will learn from this mistake and produce even better products. I am truly sorry for what happened and for the concern our recalls have caused. I want you to know that we are doing everything we can as fast as we can to make things right. It was our fault and we will work hard to win back the trust of those of you who might have lost it.